



## Customer Highlight: The Tridas Center for Child Development

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The Tridas Center for Child Development is a Florida-based organization that provides comprehensive developmental and behavioral pediatric services to infants, children, and young adults. The center recognizes that its resources are best spent assessing problems and developing successful management plans. As a result, The Tridas Center strives to optimize productivity and minimize administrative burden so staff can focus their efforts on what really counts – the patients.

Tridas needed a way to increase the efficiency and cost-effectiveness of the initial patient evaluation process – a task that was labor-intensive, highly repetitive, and expensive. Tridas staff generates an average of 65 comprehensive evaluation reports each month, posing an excessive drain on time and resources.

“Before each patient visits us for the first time, we must obtain some information about their learning and behavioral history, and deliver it to our physicians so they know which areas to focus on during their initial consultation,” said Eric Tridas, the center’s founder and director. “These reports are critical for accurate diagnosis and effective treatment, but gathering the needed data from parents and teachers, then consolidating and interpreting it, was quite manual and cumbersome.”

Doctors collected the information they needed by conducting face-to-face interviews with the parents and children and dictating their notes, and by mailing printed questionnaires that parents and teachers filled out and sent back in. Recorded dictations or completed questionnaires were then sent to a transcriptionist, who manually keyed the data into a word processing tool, printed the document, and proofread it for spelling and other errors. Physicians would then review and interpret the report, adding their final impressions and recommendations.

After a few less-than-successful attempts to streamline and enhance this tedious process – including the creation and implementation of a proprietary software solution that copied data from scanned forms – the Tridas Center turned to robust rules-based document management technologies from AccuDraft. AccuDraft’s DocsEngine solution empowered Tridas with fully-automated generation of preliminary evaluation reports, in a flexible, easy-to-use environment.

With DocsEngine, parents and teachers can complete interviews quickly and easily via intuitive, Web-based questionnaires, eliminating the need for responses to be dictated and transcribed. As the questions are answered, the information is automatically inserted into a

professionally-formatted, easy-to-read template that enables doctors to rapidly find the data they need to more effectively interpret the report content. This dramatically decreased administrative costs, since questionnaires are now completed through the internet by parents and teachers, and no longer need to be mailed or replaced if lost.

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**Eric Tridas  
Founder & Director  
The Tridas Center for Child Development**

DocsEngine also includes powerful security features that guarantee only authorized access to confidential patient information. Additionally, it increases data accuracy, and ensures that each report is in full compliance with all American Academy of Pediatrics guidelines for the evaluation of ADHD and other developmental disorders.

“DocsEngine has helped us significantly increase productivity, while maintaining the highest level of consistency, compliance, and accuracy.” Tridas added. “It cut dictation time in half, eliminated the need for reports to be checked and re-checked for errors, and reduced related costs by over 40%. And, most importantly, it can be fully integrated with the information contained in other patient documents and records, so we can conduct more thorough analysis of our patient population.”

Tridas is so pleased with the results, that he is looking for other ways to leverage DocsEngine’s powerful capabilities. The organization has moved forward with plans to automate the creation and maintenance of other critical documents and reports. The next project will utilize DocsEngine’s unique rules-based generation engine to create an online interview that will automatically deliver diagnostic options and treatment recommendations based on the questionnaire responses, as well as the age and educational level of the patient.

“Overall, our experience with AccuDraft has been a very positive and rewarding one,” concluded Tridas. “They went above and beyond the call of duty to get us up and running quickly, and to help us derive as much value as possible from our DocsEngine solution. Their commitment to customer satisfaction is evident in their top-notch service and support.”



#### About AccuDraft

AccuDraft is a leading provider of Web-based Contract Lifecycle Management solutions built on unique, leading-edge rules-based capabilities. Since 1992, AccuDraft solutions have helped hundreds of clients – from small organizations to Fortune 500 companies – increase efficiency and reduce costs and risk by transforming the way they create, track, and manage their most critical business documents.

Orlando, FL  
940 Centre Circle  
Suite 2020  
Altamonte Springs, FL 32714  
407-774-8321

New York, NY  
2 Penn Plaza  
Suite 1500  
New York, NY 10121  
212-292-5080  
info@accudraft.com